





## Achieve excellence



DELIVERING SUCCESSFUL SOFTWARE

IN A POST-AGILE WORLD

JESSE TAYLER WITH ALEX CONE

#### Beyond Agile

By Jesse Tayler with Alex Cone



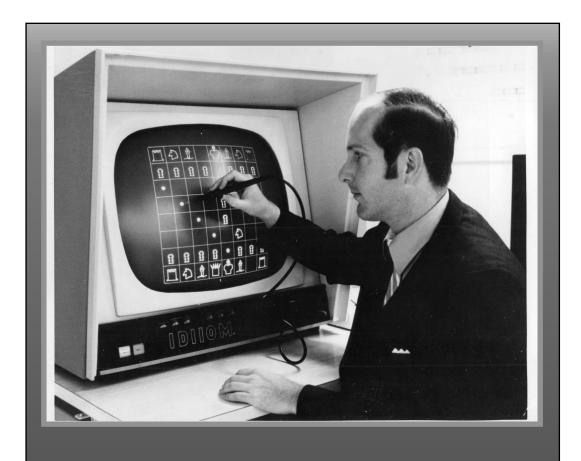
Master software architect, startup executive & App Store inventor.



Super-Geek, master-level Wall-St engineer & founder of CodeFab.

## Process Follows Purpose

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#### Cascade

Slow Reliable Process
Based On Pools Of
Human Computers
Crunching Numbers



#### Extreme

Small Teams, Pair
Programming
Emphasizes Design/
Invention



#### Agile

Continuous
Improvement, Brittle
Scripting Languages &
Fast Turnaround



#### **Beyond Agile**

Multi-Disciplines, Server
APIs, Adaptive
Interfaces & Mobile
Clients

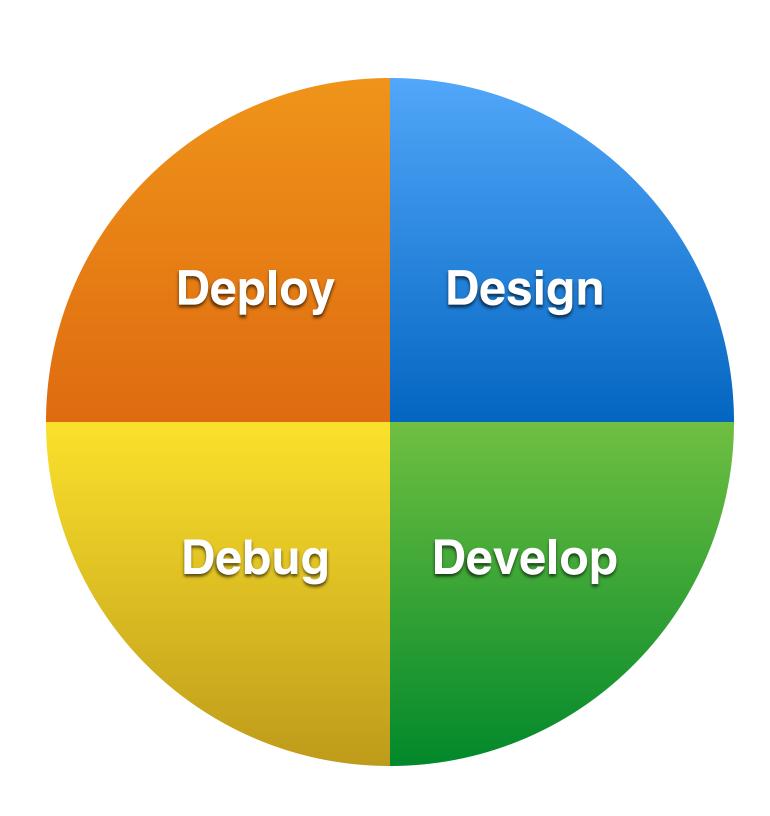
"Design is a funny word. Some people think design means how it looks. But of course, if you dig deeper, it's really how it works."

-Steve Jobs, American Entrepreneur

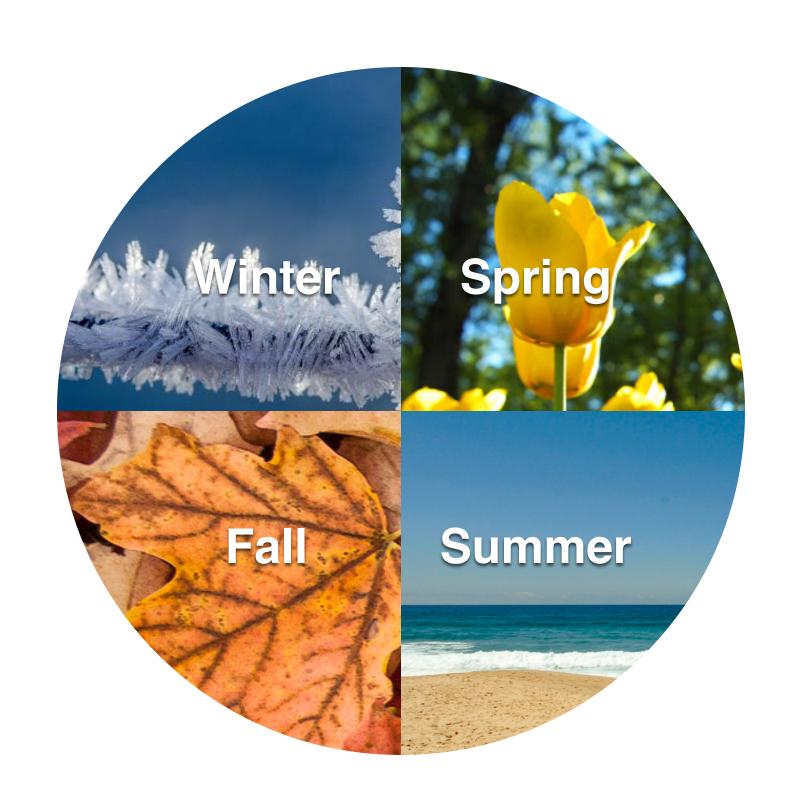


"The National Bowling League recognizes what many software project managers do not. It is the schedule itself, the cycle of seasons that provides the scaffolding for order, and the assurance of predictability"

-Beyond Agile



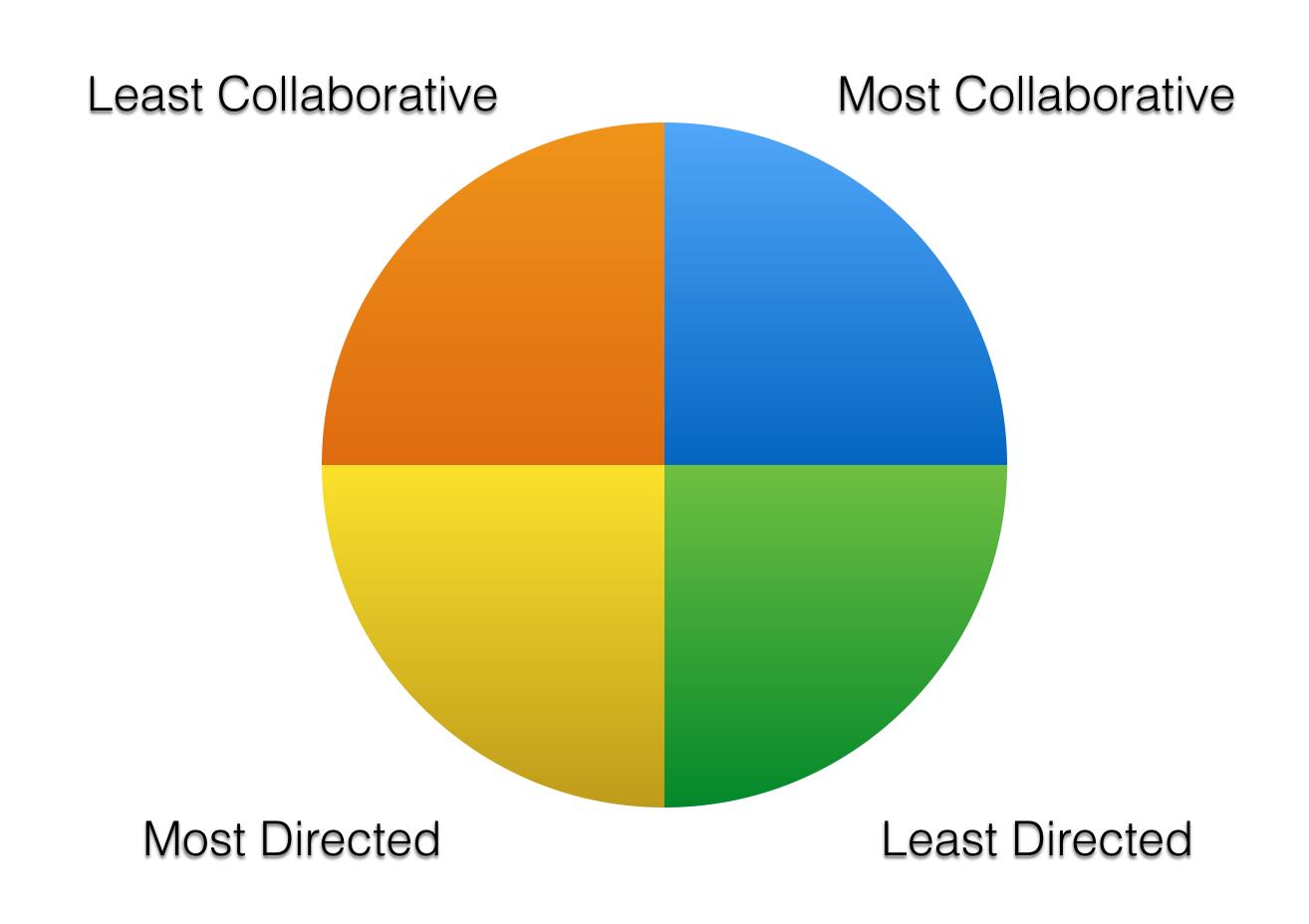
### Seasons

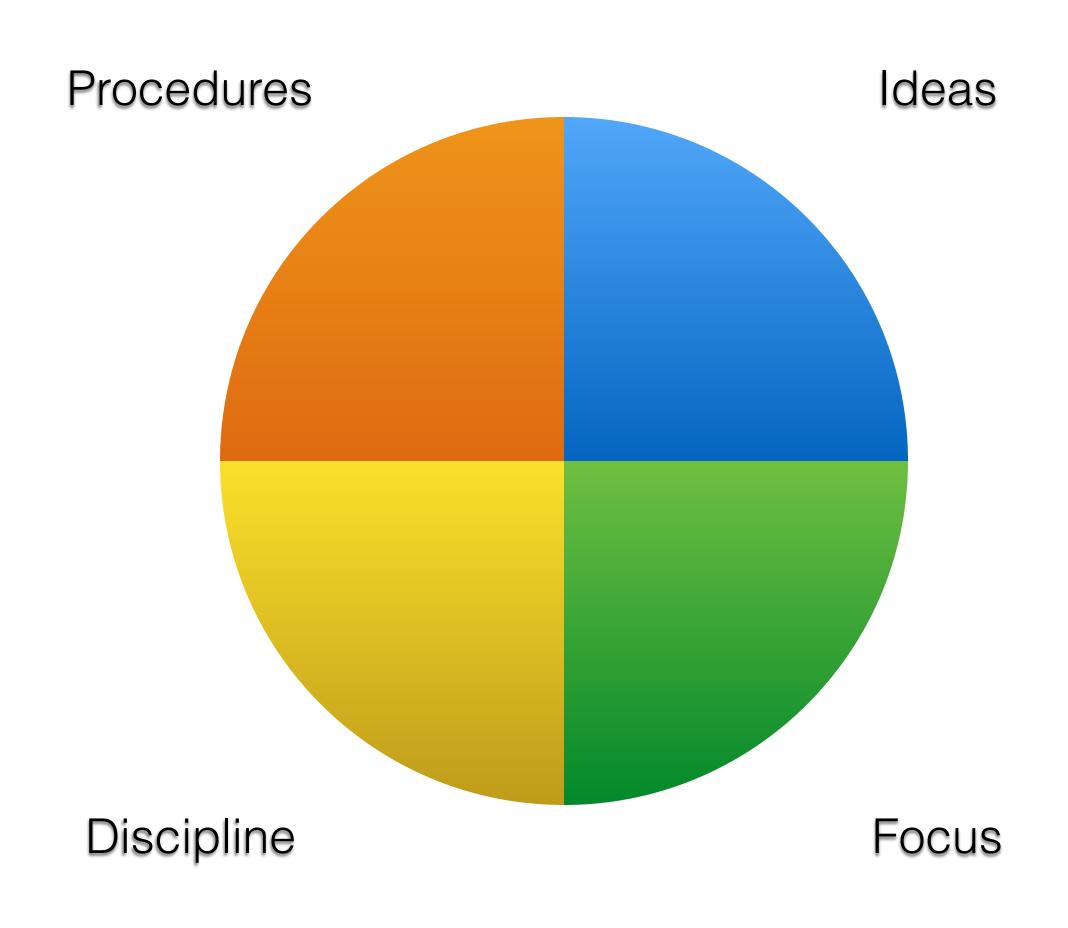


#### Seasons...

natural changes in *behavior* and *activities* as we move through cycles

- Design Freeform ideas, sketches and research; attack hard or unknown issues. This is typically the most collaborative phase.
- Develop Focus on the meat of development, this phase is typically the longest and least directed phase.
- Debug Cut-off unfinished work & prepare for stable release. Hit lists of bugs, even named bugs if they are tenacious. This phase is often the most directed of any phase.
- Deploy Procedures: Controls & procedures. Follow the book. Countdowns, checkoff-lists and procedural guides predetermined for every step. Considered least collaborative because of studied and predicted situation handling.





## Cycles Repeat

relentless reassessment

"It is forbidden to distract or annoy"

-F.I.D.E. Laws of Chess 11.5

#### Bowling Has A Season

- Software has naturally occurring seasons that usher observable changes in behavior and activity
- Visibility into phases helps others know when to submit requirements, or when to review a nearly completed release
- Cycles provide for relentless reassessment of design and process

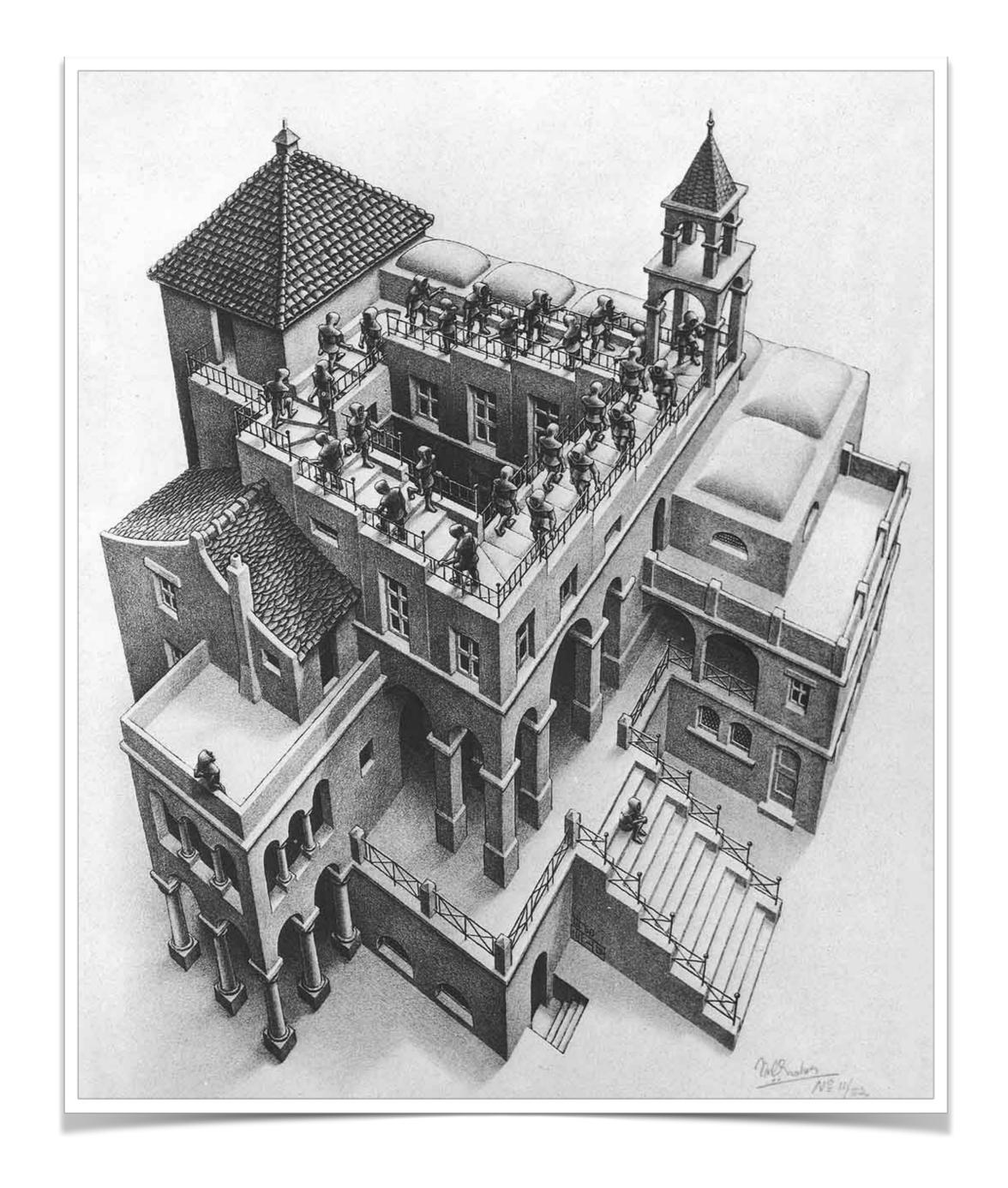


#### Taxis Have Limits

Imagine two people take a cab ride from the same point in the city...

# What If We Could See Software Design?

In the real world, we don't see people building staircases into walls, or doors leading to nowhere



"some measures that are plainly sensible from the real-world perspective, are simply not valid for software construction."

-Beyond Agile

Compared to real-world professions such as Taxi drivers, the effectiveness of software engineers has a far greater spectrum of performance.

#### New York City Taxi Cab Drivers

- In the real word, where construction is visible, there are clearly sensible ways of making things
- In software, design and invention are the true levers affecting progress, they can change the entire construction landscape
- Hours worked, even tasks completed are not indicators of underlying software design and thus prove to be unreliable standards of progress



"In software there is no relationship between the visible artifacts and the true underlying complexity of that system..."

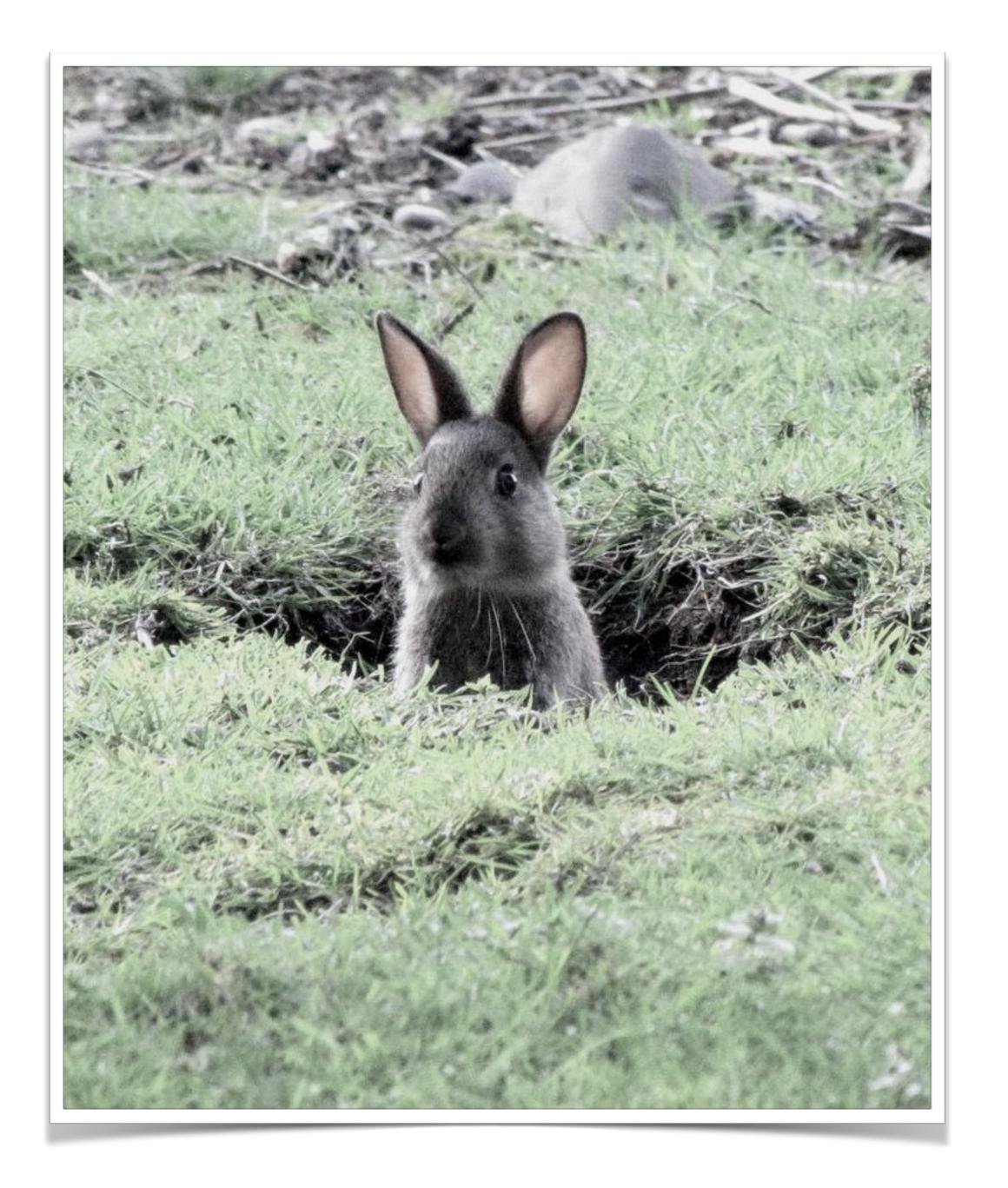
-Beyond Agile

"Software is always in motion, it remains in a balanced equilibrium — building up with new features and functions until it begins to collapse under its own weight. We fight back against this collapse using design."

-Beyond Agile

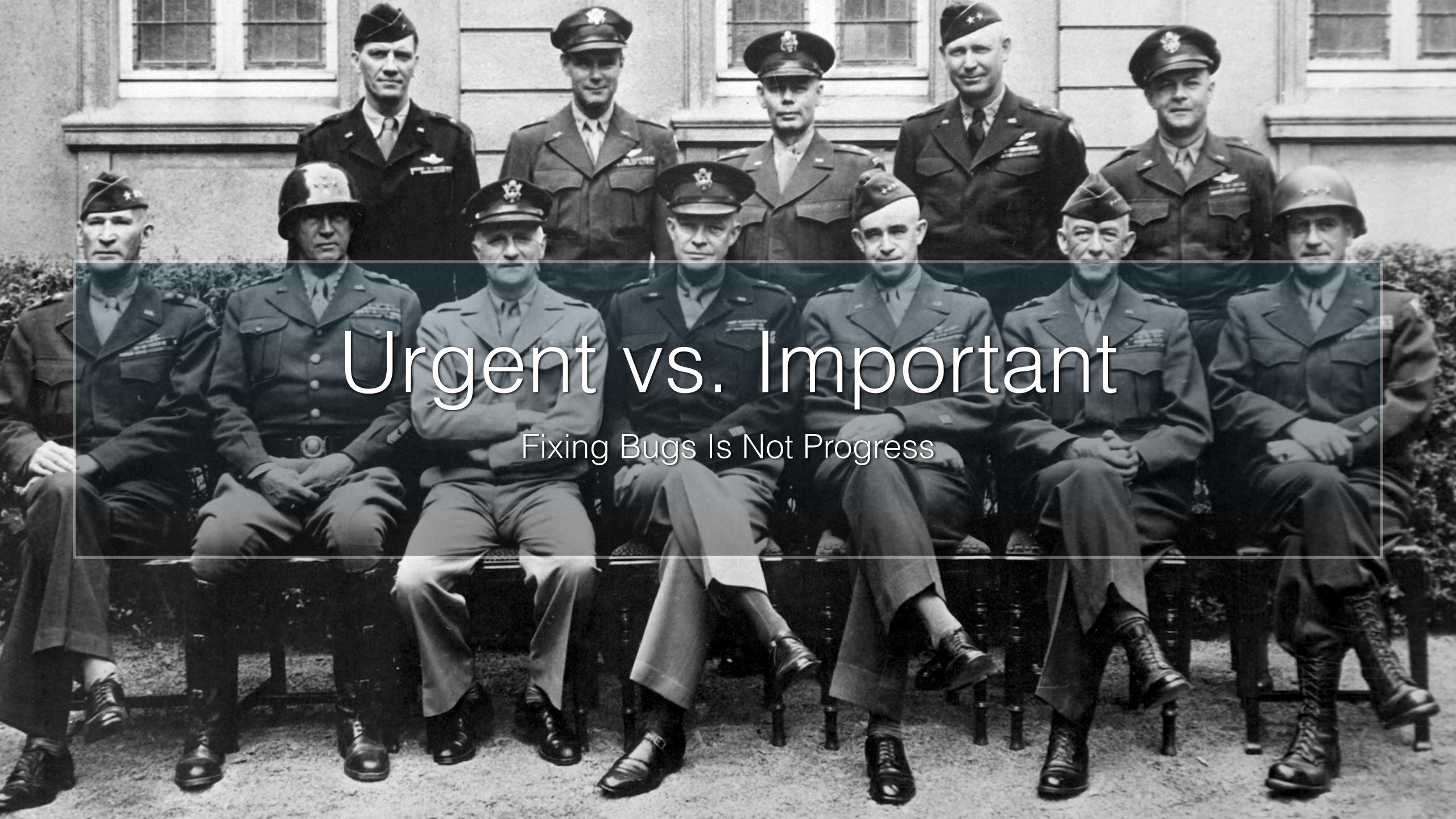
# The unseen 'other 90%' goes deep

Project Management tools track things people can perceive, and interact with

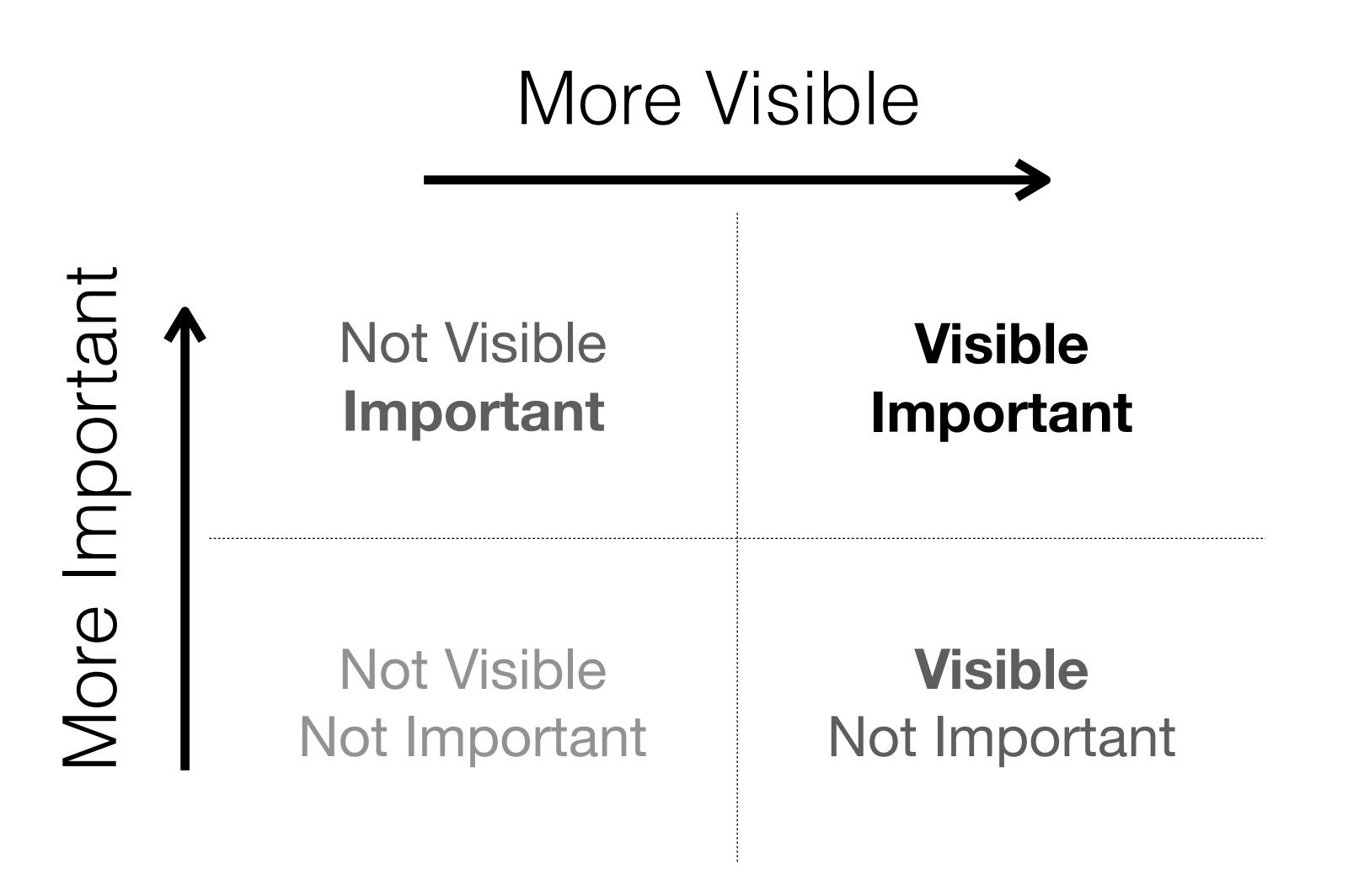


#### An Iceberg Lays 90% Unseen

- Project management tools track what gets reported
- Unscientific interpretation and over-reliance can confuse activity with progress
- Design is the true lever effecting software construction and can change the entire construction landscape



#### Urgent vs. Important

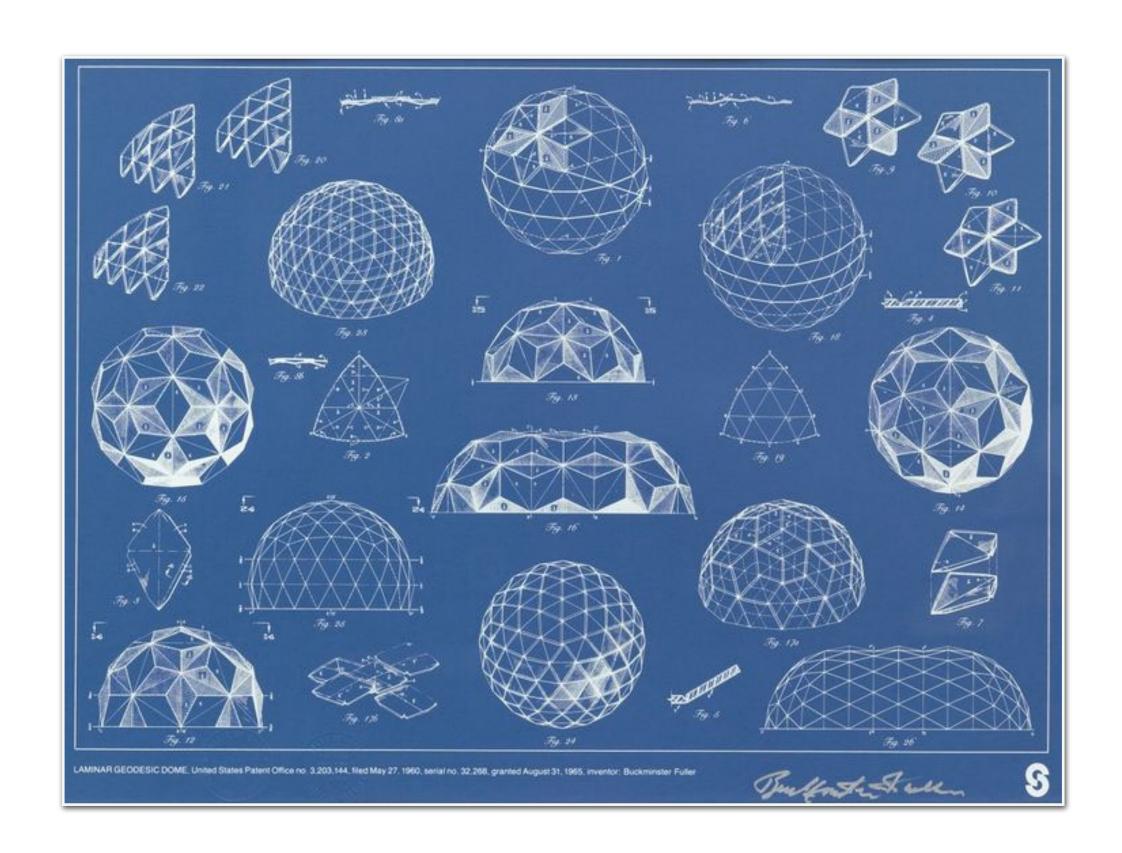


#### "Program testing can be used to show the presence of bugs, but never to show their absence!"

-Edsger Dijkstra, Dutch Computer Scientist

#### "Architectural"

Bugs or Features where stability of design is critical, and complexity of function merits something of a blueprint



Every project has what we might call "Architectural Features" or complex endeavors. Every project has what we might call "Architectural Bug-Makers" or delinquent code.

## "a code smell is a surface indication that usually corresponds to a deeper problem in the system"

-Martin Fowler, British Computer Scientist

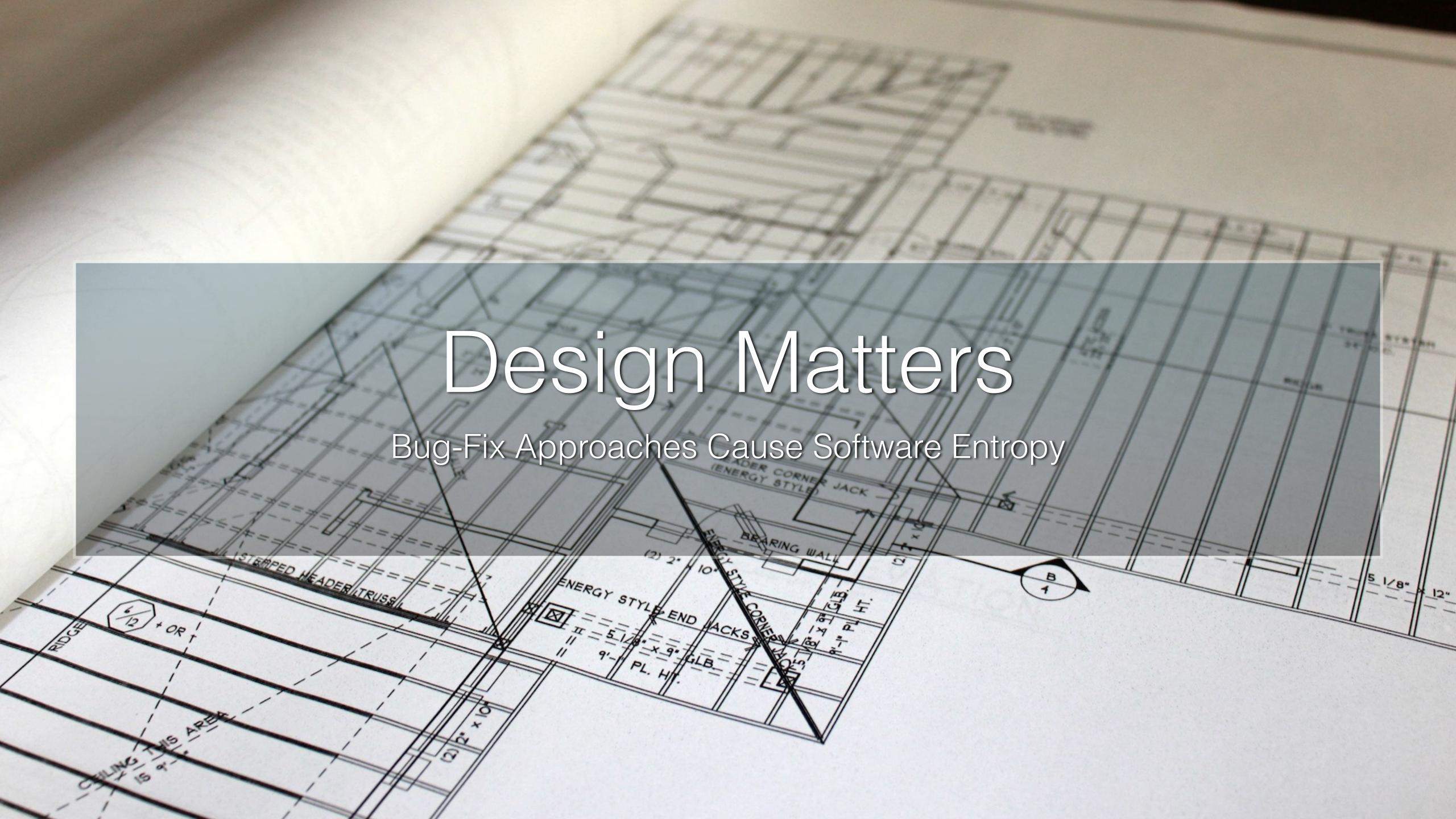
# Refactoring Is Part of Everyday Life

One cannot replace the retaining-wall of a reservoir and leave it partway complete



#### Urgent vs. Important

- In software; *urgent* is what people see and *important* is good design
- Code smell is useful, but the team has already given a snarky nickname to the culprits of code that are delinquent
- It takes science to assess the value of refactoring



"Most software today is very much like an Egyptian pyramid with millions of bricks piled on top of each other, with no structural integrity, but just done by brute force and thousands of slaves."

-Alan Kay, American Computer Scientist

# Bug-Fix Approaches Cause Software Entropy

Ad-hoc bug fixing results in a patchwork effect that degrades design layers into a more disordered state



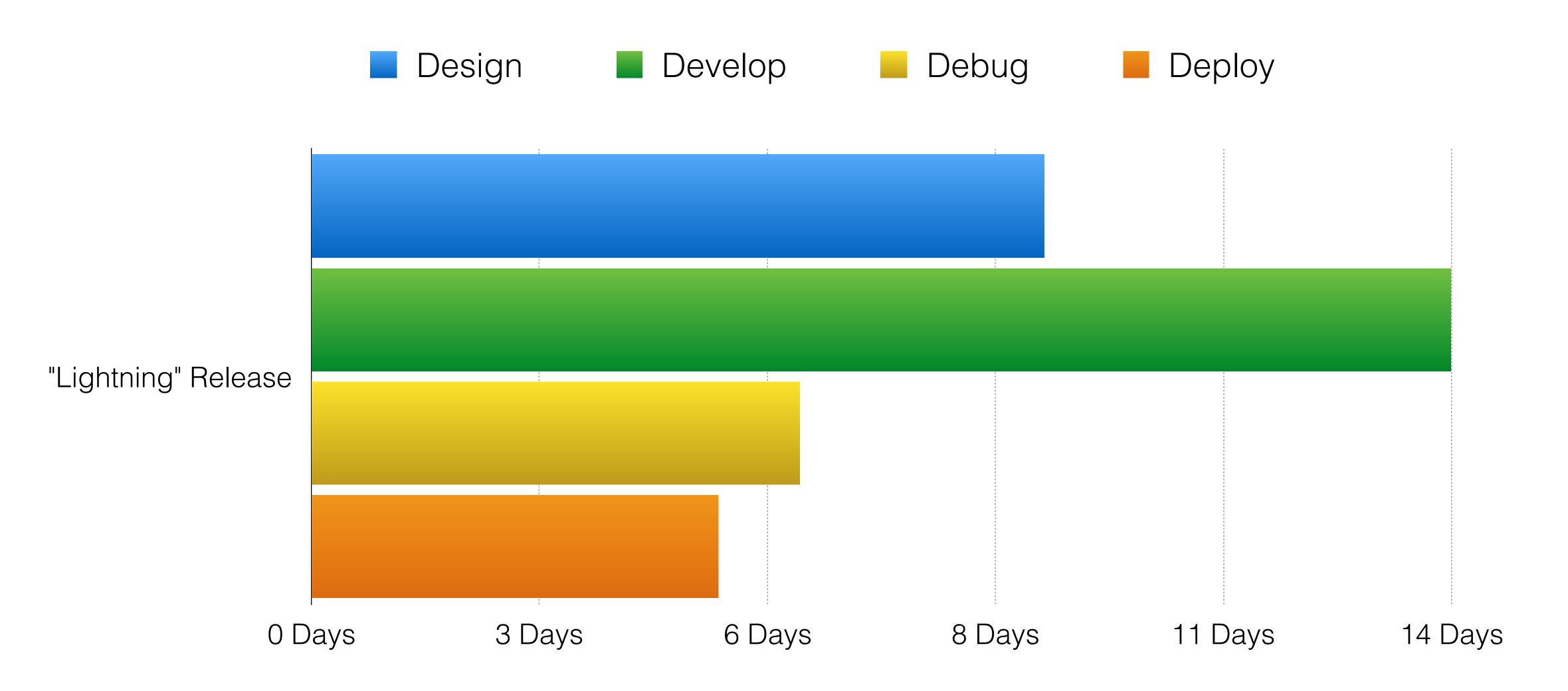
### Design Matters

- Cathedrals use a million times less stone than a Pyramid —the difference is not material, it is knowledge
- Architecture has even greater meaning in software than it does in the everyday world
- Unordered bug fixing misses an opportunity to assess the value of refactoring faulty design

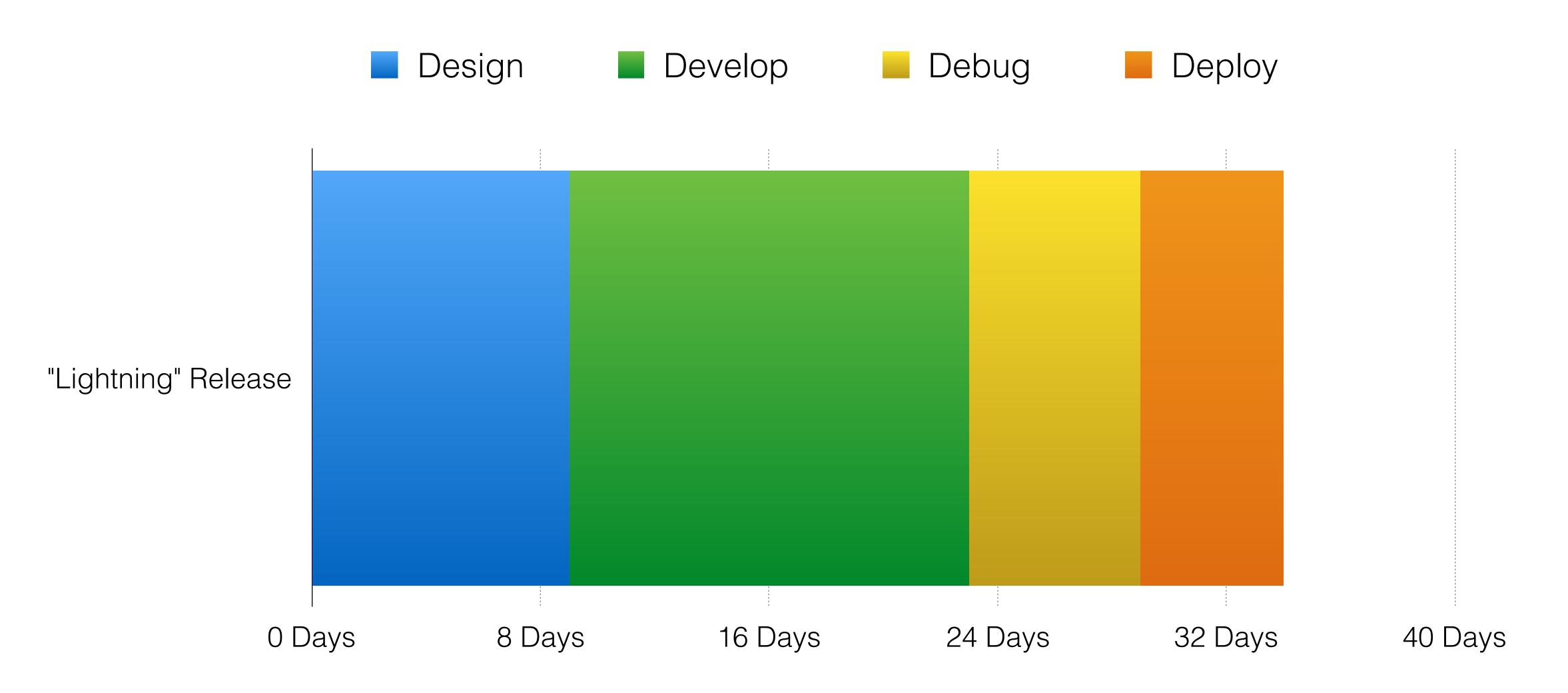


"Because Cycles repeat phases in order, we can determine the boundaries of our schedule as surely as predicting spring follows winter."

#### Balance



#### Serialize



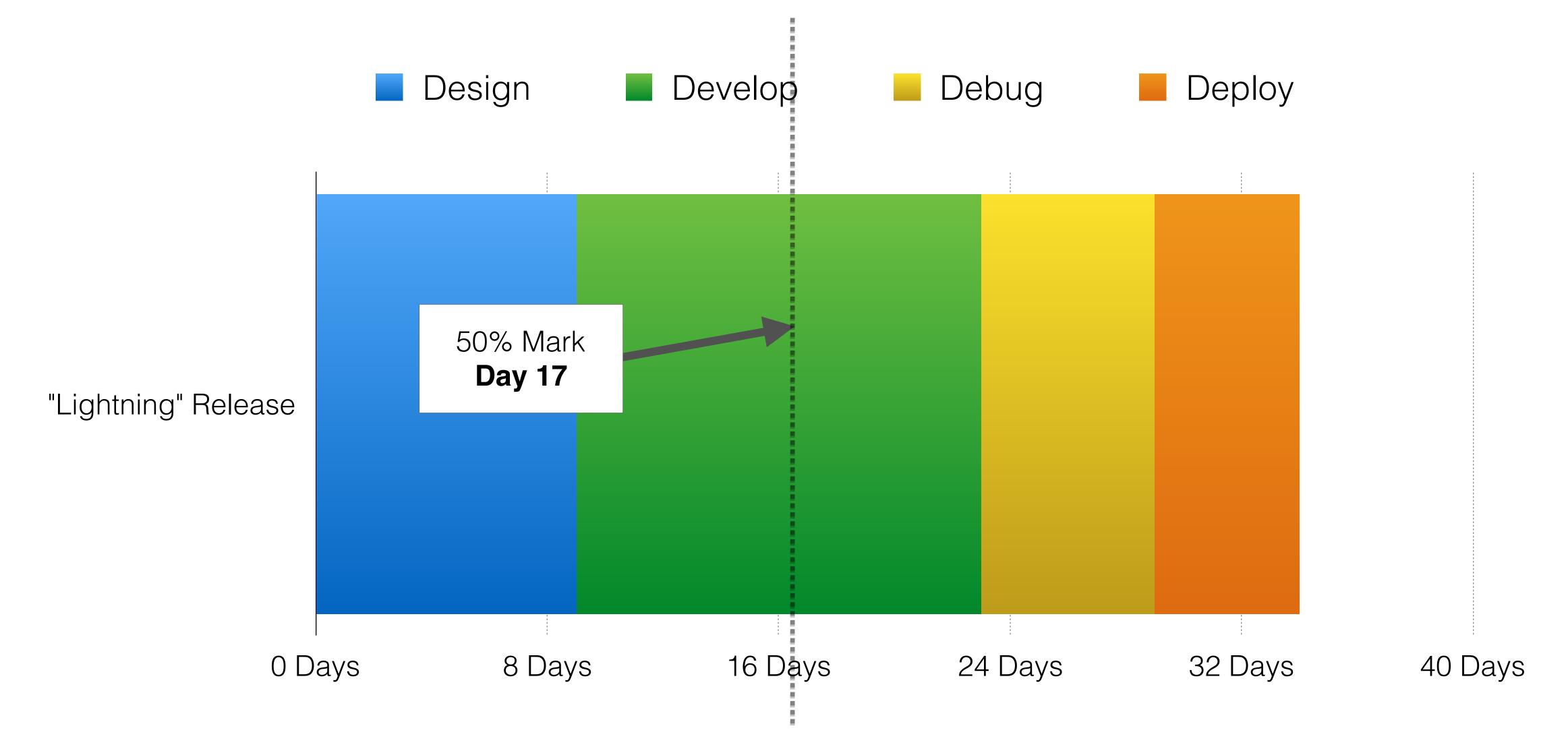
#### Balance & Serialize

- Start with a name, theme and handful of architectural elements, adjust estimates with each team
- Phases repeat in order, we can determine the boundaries of our schedule as surely as predicting spring follows winter
- Natural self-governance is formed by unanimous support of worthy and authentic schedules

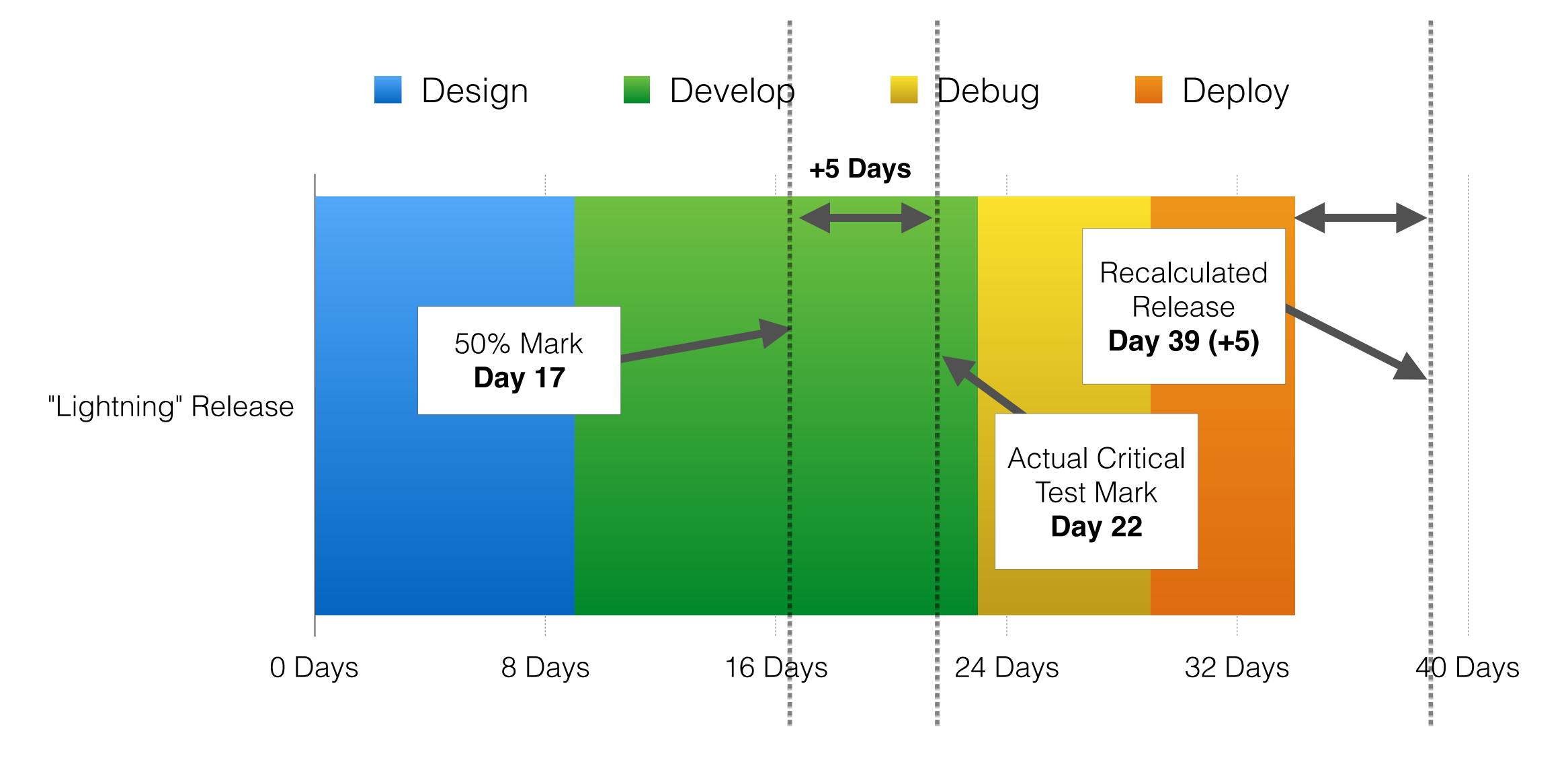


"Are we on time? How could anybody say firsthand, if software can't even be seen?"

#### Serialize



#### Serialize



#### Sum It Up

- 1. There are pre-defined milestones set into each Cycle
- 2. These milestones dictate when estimates can and should be made
- 3. There are times when we cannot accurately update schedule
- 4. There are times we must update schedule because milestones were met

#### Are We on Time Yet?

- Each phase of the software Cycle is identifiable by taking note of the activities in which each team is engaged
- Project Managers can reliably assess on-time status at a distance, simply by identifying schedule midpoint and reviewing critical tests
- There are only a few times at which any schedule estimates change



#### "If debugging is the process of removing software bugs, then programming must be the process of putting them in."

-Edsger Dijkstra, Dutch Computer Scientist

### Underwriter's Insurance

quantify and evaluate safety procedure and make recommendation based on science



"If the one-and-only concern of the NTSB were safety, the investigative agency would simply ground all airplanes and close all roads."

"Proper testing is achieved by appropriately allocating resources to ensure engineers perform their mission in the most cost-effective and friction-free manner possible."

#### Occupational Safety

- Testing is occupational safety. It is the National Transportation Safety Board (NTSB) of software construction
- Project Managers are the Underwriter's Insurance, there to economically balance safety procedure using science
- Testing allows software architects to confront complexity with a clarity and composure that comes only from a sense of safety and security



#### 7 Rudimentary Elements

- 1. A central authority to govern approach, a style guide
- 2. Each Cycle has a release plan, give it a memorable name
- 3. Balance and serialize—a strategy of schedule ownership and visibility
- 4. Release notes discuss what changed from the original plan
- 5. Candidate release docket lists when and why release candidates were rejected
- 6. Post-mortem outlines what went well, and what can be improved
- 7. A diary of dated log entries or **lineage-report** contains historic events of merit, spanning the lifecycle of the product



### "If we want to be serious about quality, it is time to get tired of finding bugs and start preventing their happening in the first place."

-Alan Page, American Computer Scientist

## What exactly is Software Quality?

Quality is the *will* behind extending ourselves and our effort



#### The Pursuit of Quality

- Quality is the will behind extending ourselves and our effort without it our software construction engine will run dry
- This pursuit of Quality is the flow of energy we tap into for effective turn of phase
- Quality is everywhere, it is the mortar holding the bricks of our Cathedral, the fabric that binds it all together



"When we think of cyclic software construction, we don't envision a cascade, or sprint to a goalpost —but rather an opportunity for tapping into a continuous flow of natural energy"

#### Forces in Motion

Schedule, urgency and quality mix together and combine, providing the fuel to advance our position, and the control we use to navigate



"The call of urgency and the pressure of schedule are held in place by the power of quality."

"Quality. Up yours."

-Anonymous

#### Thank You

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